



Our highly valued patients,

With COVID-19 as part of our world, I am committed to providing you the products and services you desire in the safest way possible. I am thrilled to have my practice open for you during these challenging times and we have implemented new safety protocols for all appointments. While I want your experience to be personalized and accommodating, you will note that some of our new protocols are inconvenient, but they are necessary. The protocols we require all patients to follow will ensure your safety and the safety of our staff. **Safety is our highest priority during your visit with us.**

PRIOR TO YOUR APPOINTMENT:

You will be called the day prior to your appointment to go over a health questionnaire which helps ensure you have no respiratory symptoms and no symptomatic close contacts. All consent forms must be signed prior to your appointment.

UPON YOUR ARRIVAL:

We ask that you call the office **(775-525-1712)** once you arrive in the parking lot. The front door will be locked as to ensure that there are no walk-ins or breach of our new safety protocols. Once the previous patient has left the office and we have completed the sterilization process, we will invite you in. Your temperature will then be checked at the door.

There will be NO guests allowed in the office with the exception of ONE guardian for minors or ONE caregiver, if required. All staff will always be required to wear a mask. Although you cannot see our faces, this does not mean we are not happy to see you. Staff will assist in taking your photos, signing consents, and getting you into your room.

DEPARTURE:

We will follow a more rapid checkout procedure in the exam room. Follow up appointments will be scheduled in the office as necessary and we continue to encourage follow ups over the phone or video, if possible.

Finally, I encourage all of our patients and staff to continue to follow social distancing recommendations as put forth by city, state, and federal governments. This helps ensure your safety and all of those who also come to our office.

I look forward to seeing you soon!

Sincerely,

Kyle Yamamoto, MD